

# Neo Technology

**The World's Leading Graph Database**

NOSQL Roadshow

Dirk Möller

[dirk.moeller@neotechnology.com](mailto:dirk.moeller@neotechnology.com)

Cell: +49 151 40136308

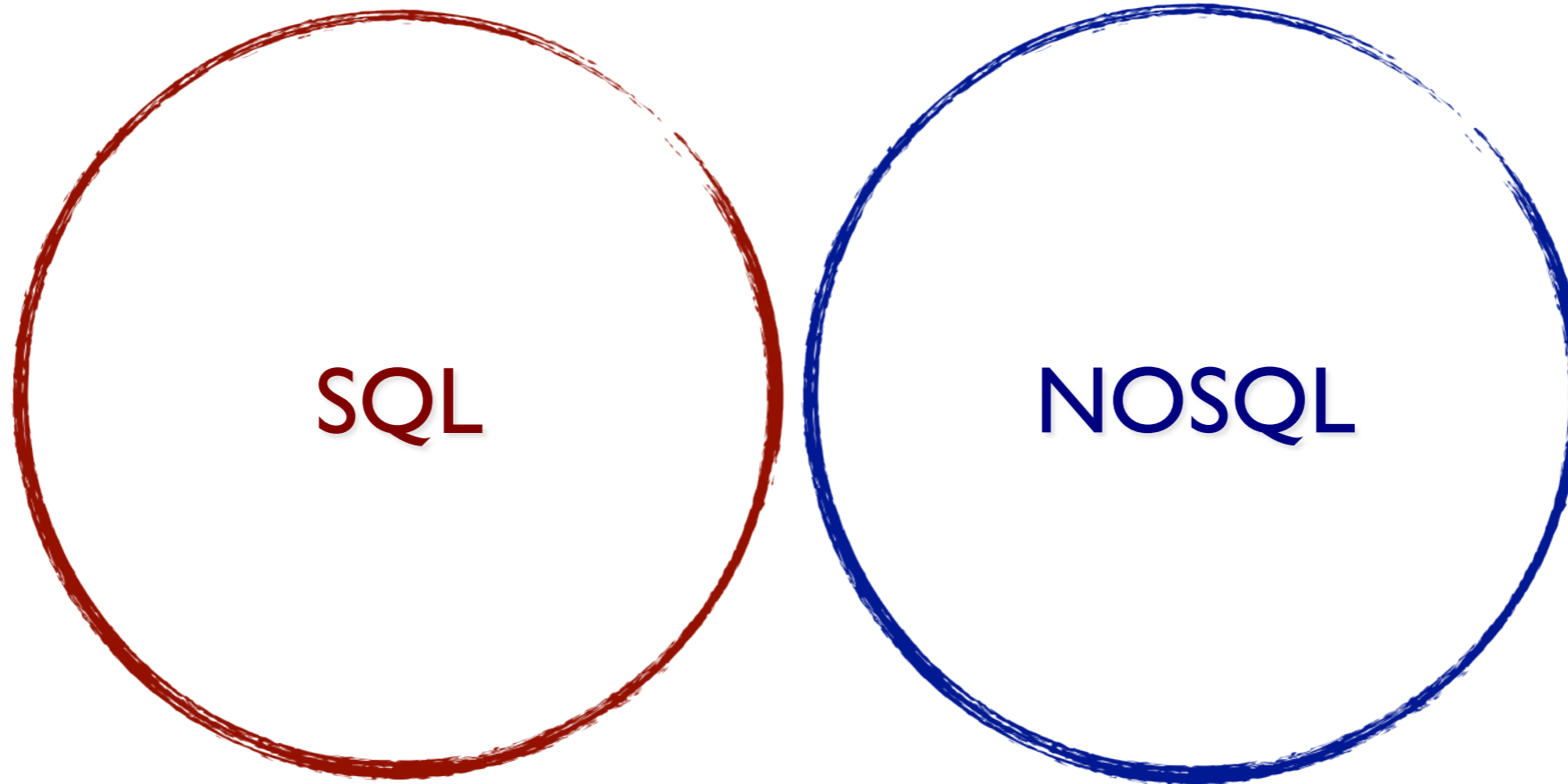
# Agenda

1. About Neo Technology
2. Graph Momentum & Relevance
3. Graph Databases & The Neo4j Graph DB
4. Neo Customers
5. Q&A

# Our Mission:

**Help the world to  
make sense of data**

# Our Vision for Database use in 2020: NOSQL Dominated by Graph DBMSs



Stores 50% of data  
\$45B market\*

Stores 50% of data  
? market

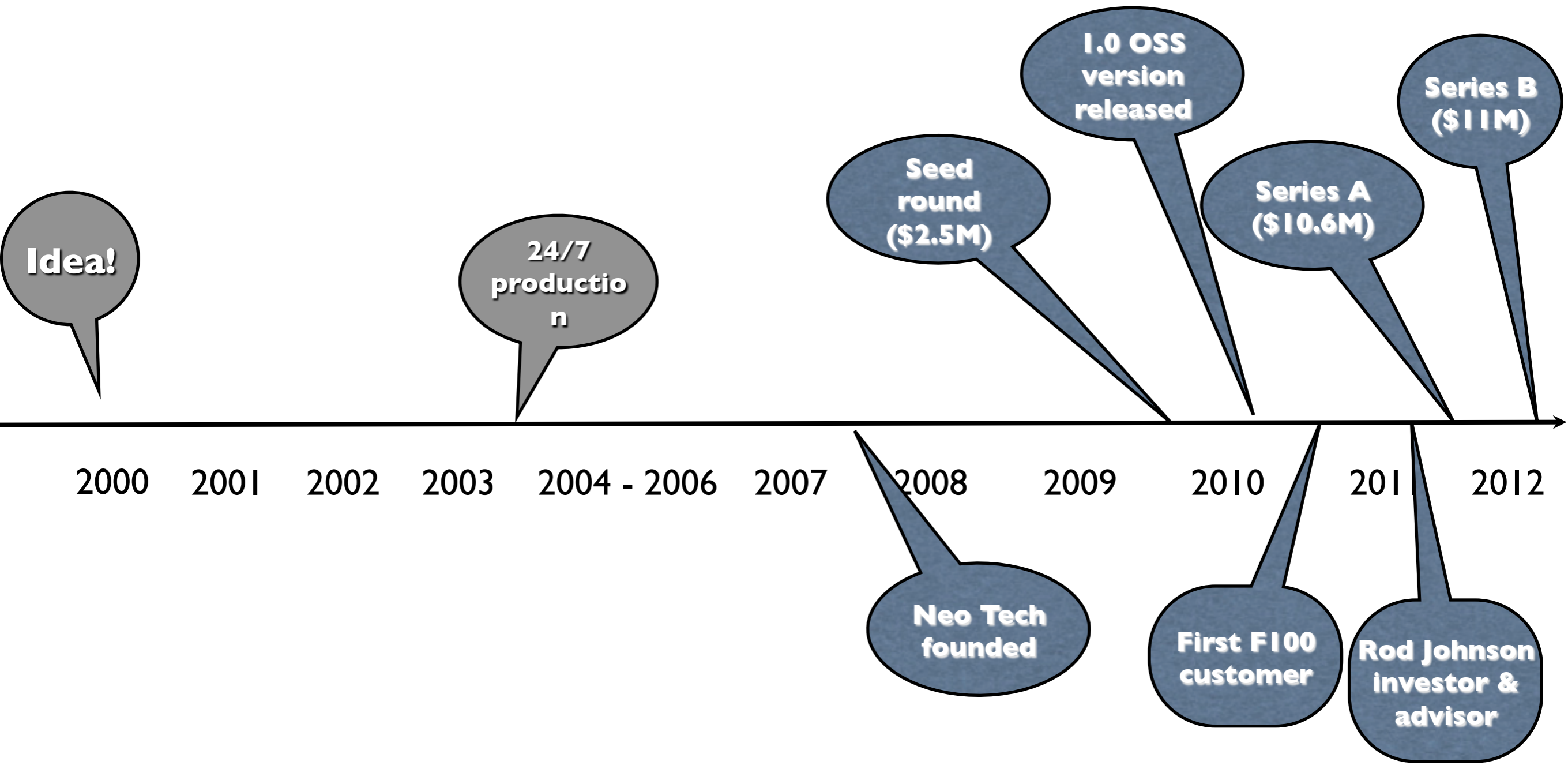
\* Source: Gartner

# Neo Technology Fact Sheet



- **Numbers:**
  - **50 people** / Nine countries / Four continents
  - \$24M raised (seed round Oct 2009 + \$10M series A led by **Fidelity** Oct 2011 + \$11M in Series B led by **Sunstone** Nov 2012)
  - **30,000+** downloads per month
  - ~ **100 commercial** customers
- **Team:**
  - Selected Leadership: Emil Eifrem (CEO) Rod Johnson (Chairman - SpringSource/VMW), Lars Nordwall (COO - ex SugarCRM, Pentaho), Philip Rathle (Sr Dir of Products - ex Accenture, Embarcadero), Jim Webber (Chief Scientist - ex ThoughtWorks)
- **Product:**
  - Development of Neo4j started in **2000** in Sweden
  - Put in 24/7 production in **2003**
  - Open sourced in **2007**
  - **Today the leading graph database**

# Neo Technology story



# Graph Momentum & Relevance

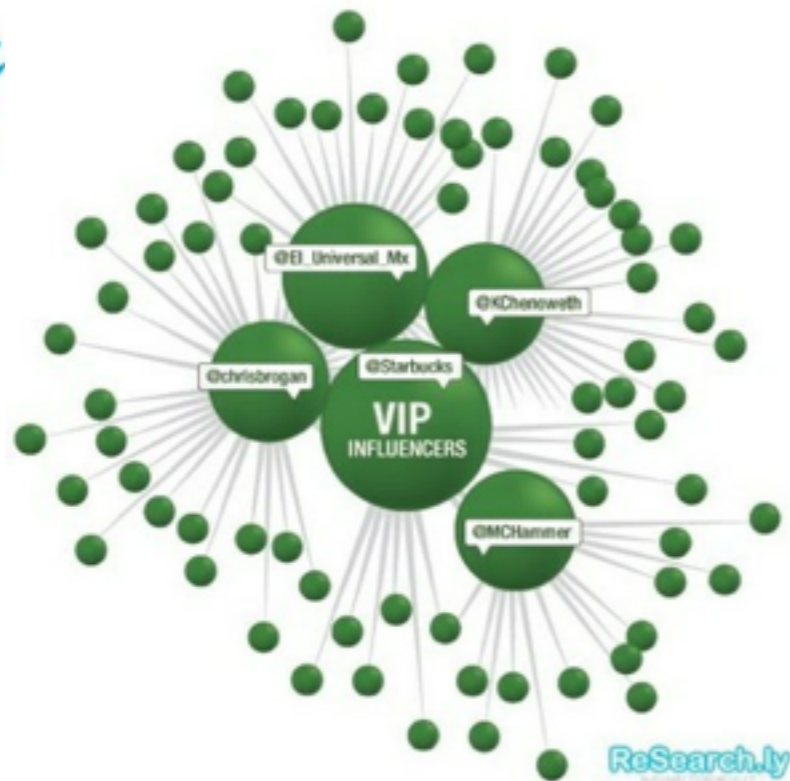
# The Early Adopters



The Knowledge Graph

Learn more about one of the key breakthroughs behind the future of search.

A screenshot of Google's Knowledge Graph interface. It features a central blue circular portrait of a man with a long beard (likely a historical figure). To the right is another blue circular portrait of a man. The background is a dark space with a network of lines connecting various circular icons representing different entities like a maple leaf, a building, and a landscape. A blue arrow points to the right, and the text 'The Knowledge Graph' is prominently displayed.





# Facebook

## Introducing Graph Search

Q Photos of my friends|



<https://www.facebook.com/about/graphsearch>

Google



The Knowledge Graph

Learn more about one of the key breakthroughs behind the future of search.

See it in action

Discover answers to questions you never thought to ask, and explore collections and lists.

Leonardo da Vinci

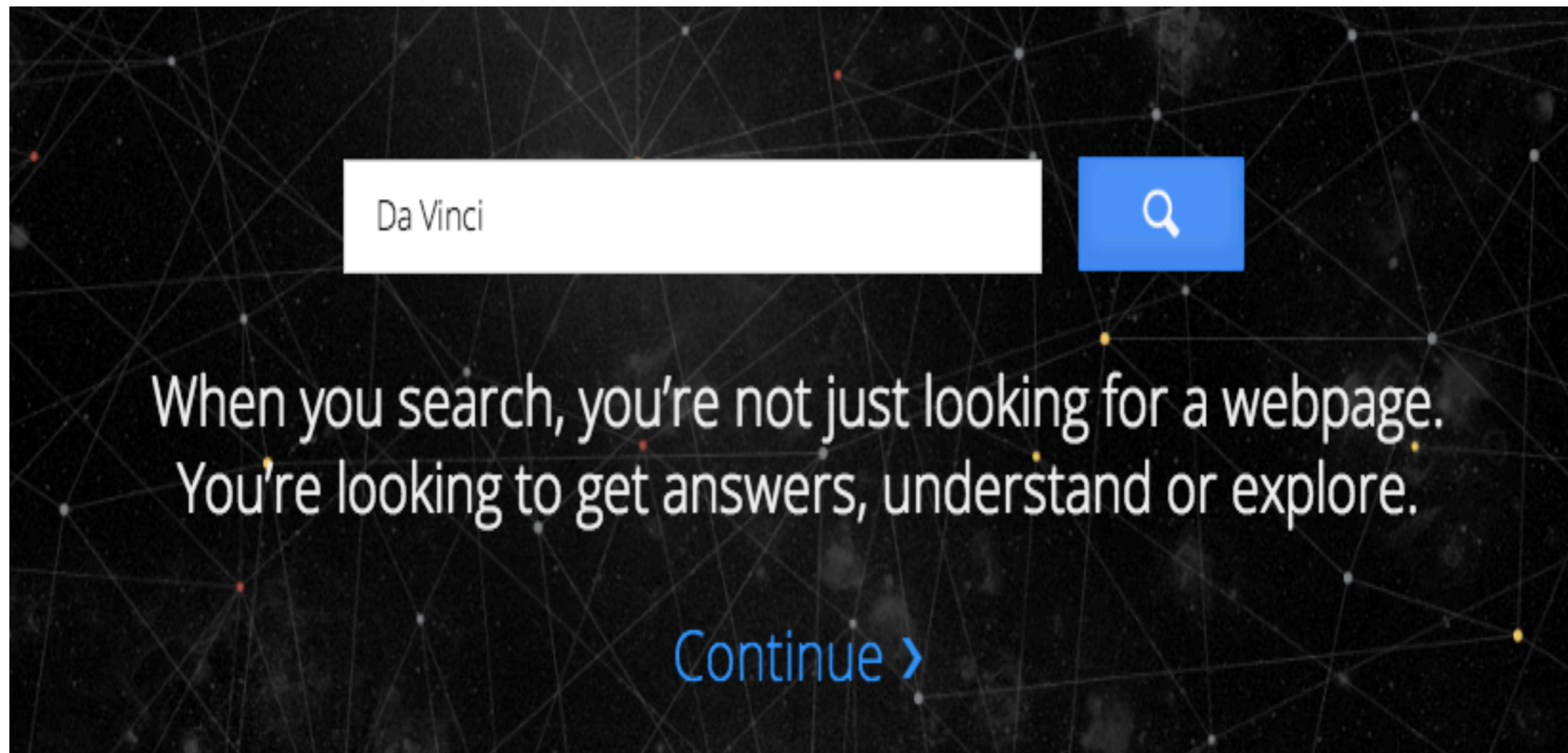
Leonardo di ser Piero da Vinci was an Italian Renaissance polymath: painter, sculptor, architect, musician, scientist, mathematician, engineer, inventor, anatomist, geologist, cartographer, botanist, and writer. [Wikipedia](#)

Born: April 15, 1452, Anchiano  
Died: May 2, 1519, Clos Lucé  
Buried: Château d'Amboise  
Parents: Caterina da Vinci, Piero da Vinci  
Structures: Vebjem Sand Da Vinci Project

Ginevra de' Benci 1478  
The Virgin a... 1508  
Adoration of the M... 1481

Feedback

<http://www.google.com/insidesearch/features/search/knowledge.html>

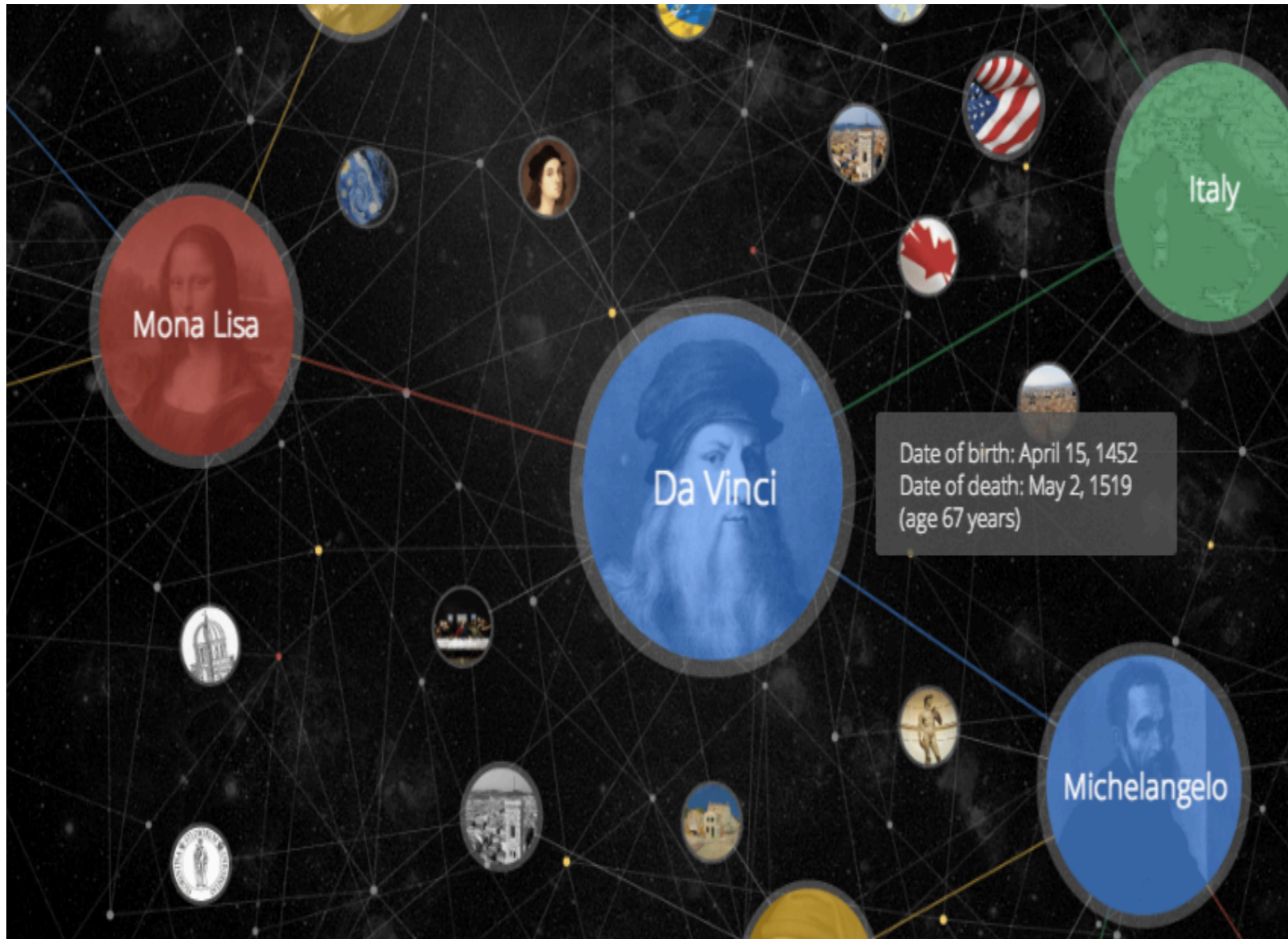


<http://www.google.com/insidesearch/features/search/knowledge.html>

So we're building a massive graph of real-world things and their connections, to bring you more meaningful results.

Introducing the Knowledge Graph >

<http://www.google.com/insidesearch/features/search/knowledge.html>



<http://www.google.com/insidesearch/features/search/knowledge.html>

Twitter



## Who to follow

Twitter accounts suggested for you based on who you follow and more.



**Lessig**  @lessig

*law professor, reformer.*

Followed by [Manya Ellenberg](#), [William Cook](#) and [Juan Pablo Buritica](#).



**Jeremy Kemper** @bitsweat

*Building it: 37signals, Ruby on Rails*



**Sarah Mei** @sarahmei

*Ruby developer at Pivotal Labs, RailsBridge co-founder, dancer, gamer, friend, mom...etc.*

Followed by [Jeff Casimir](#), [Mike Gehard](#) and [Vanessa Hurst](#).



**Tom Preston-Werner** @mojombo

*GitHub Cofounder - Social Coding*

<http://github.com>

Followed by [Derek P.](#), [Corey Haines](#) and [Paul Dix](#).



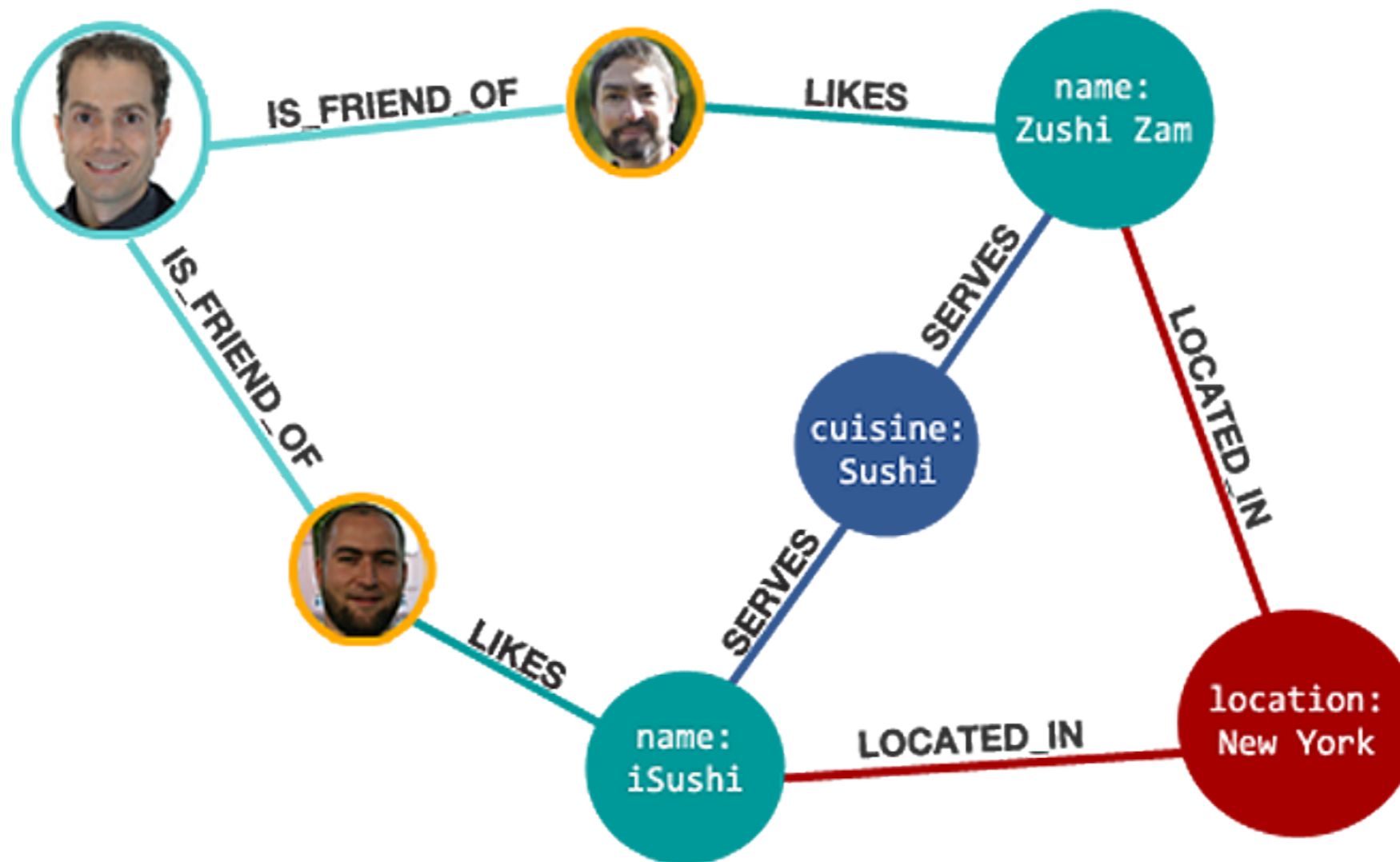
# For the Facebook Graph Question:



*What sushi restaurants in NYC do my friends like?*

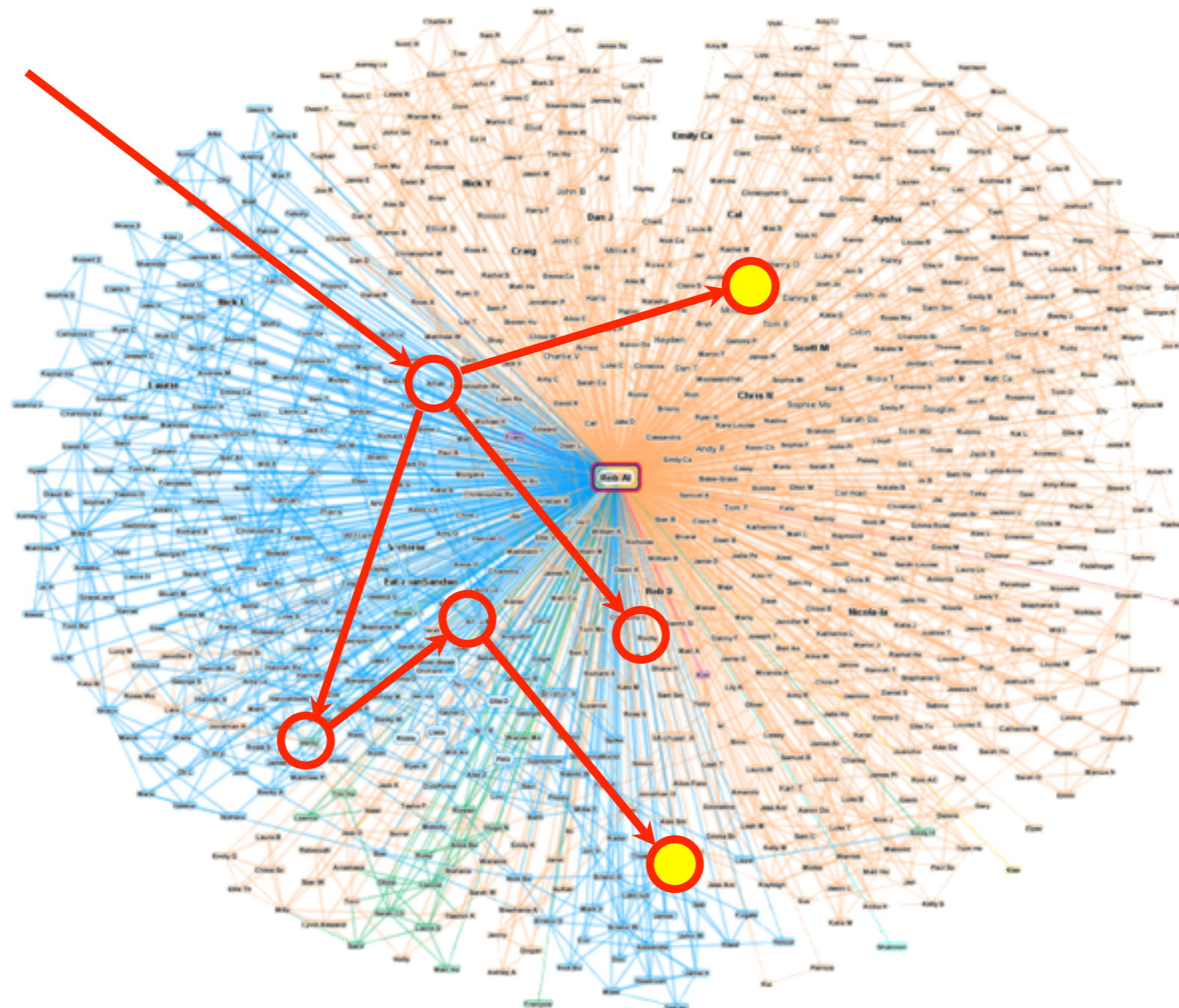
# What the Graph Looks Like:

*What sushi restaurants in NYC do my friends like?*



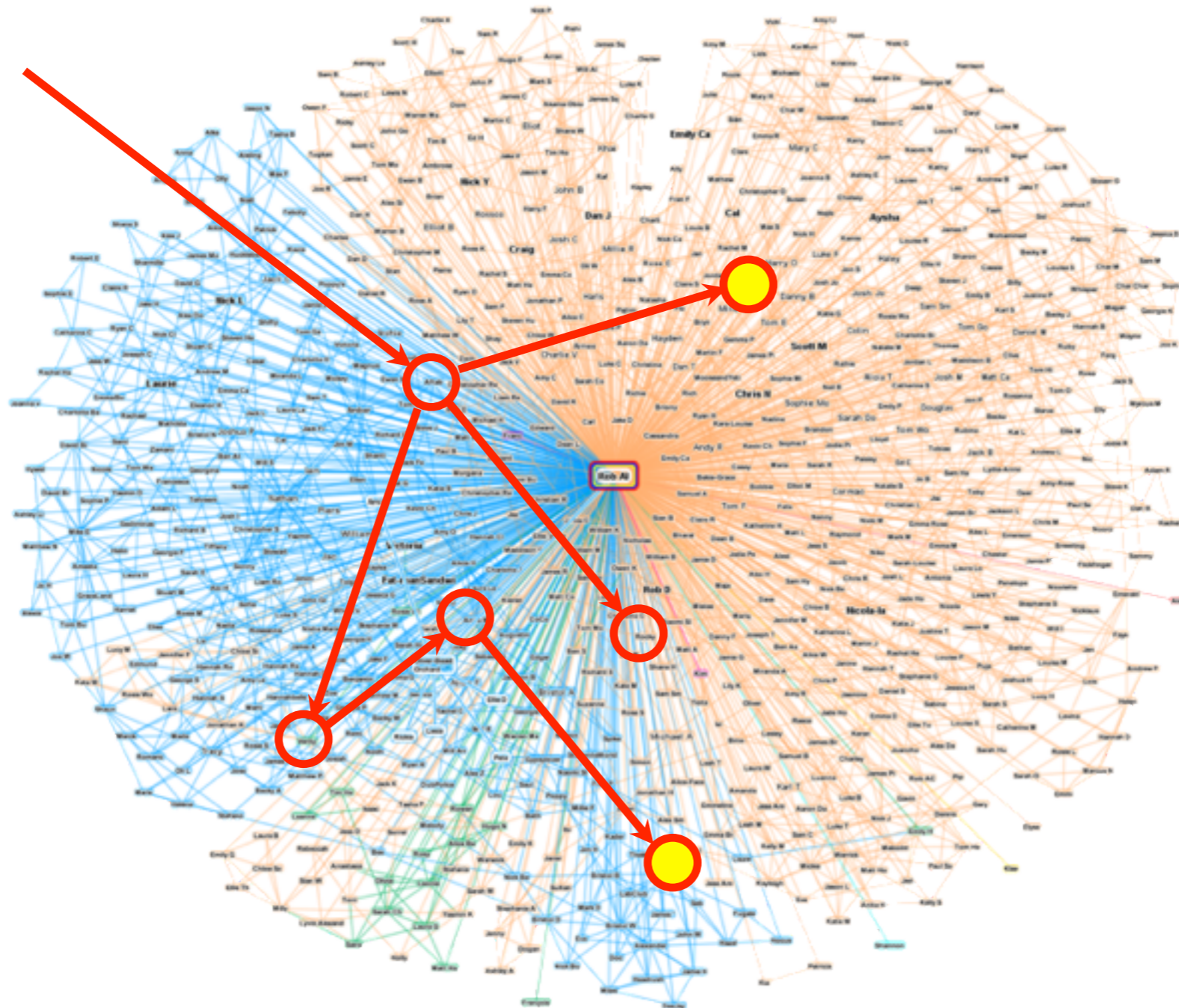
# What the Search Looks Like:

*What sushi restaurants in NYC do my friends like?*



# What Other Graph Searches Look Like

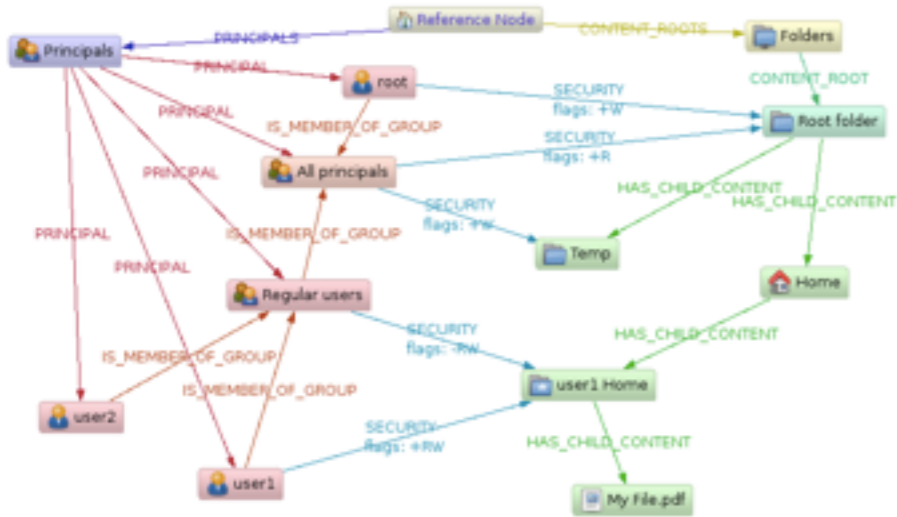
*What drugs will bind to protein X and not interact with drug Y?*



# Beyond Buzz

Some Actual Neo4j Graphs

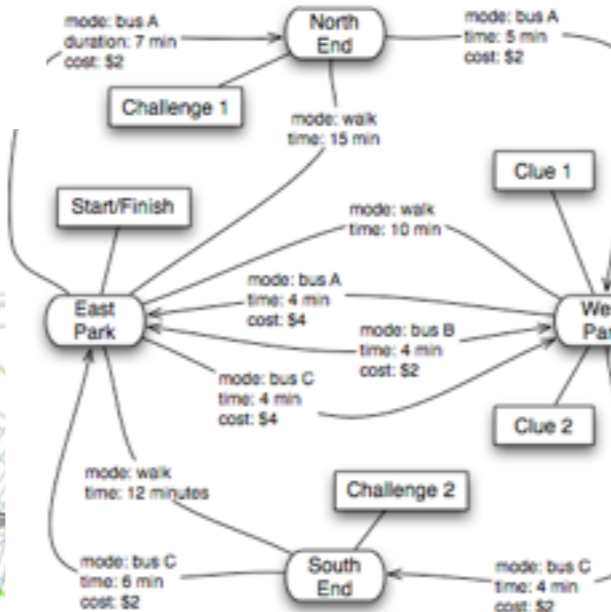
Content Management &  
Access Control



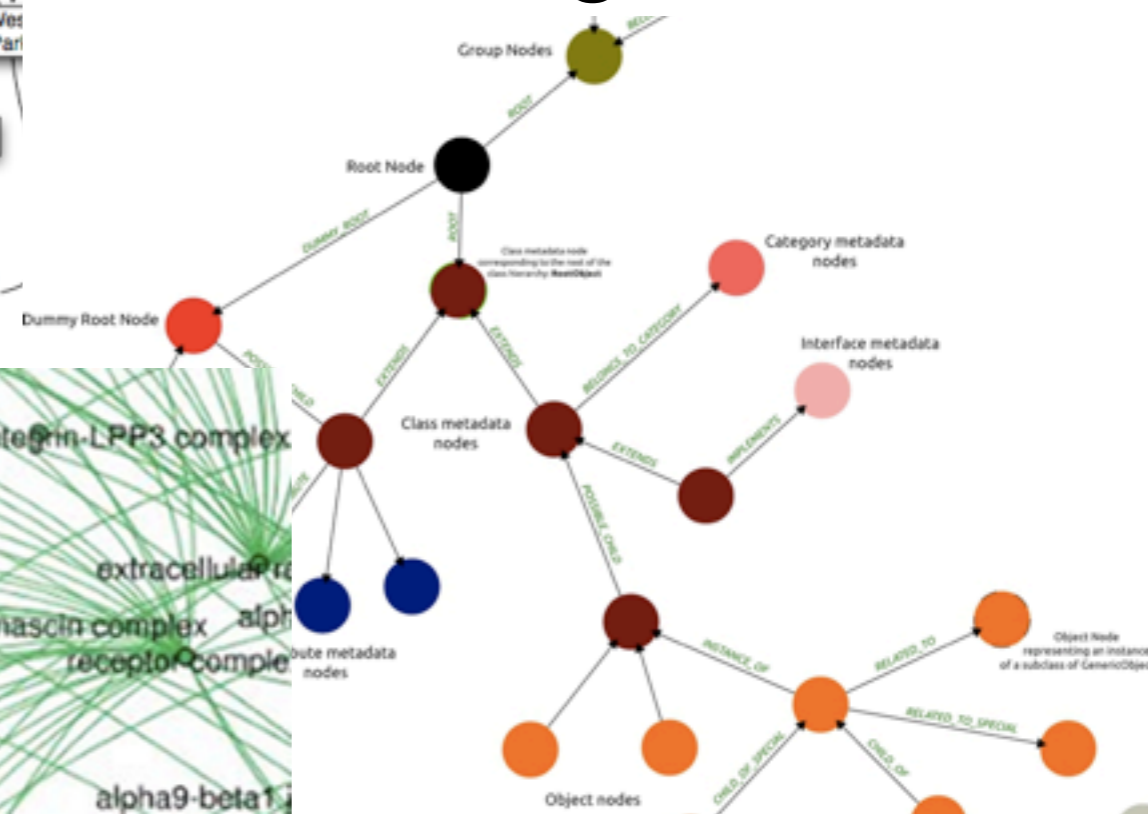
Insurance Risk Analysis



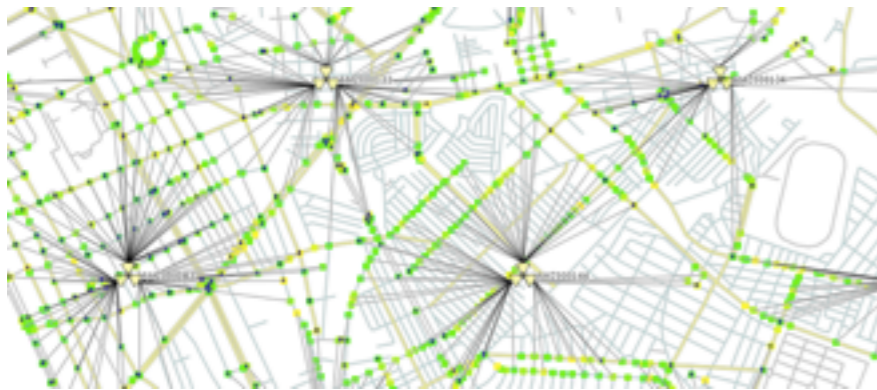
Geo Routing  
(Public Transport)



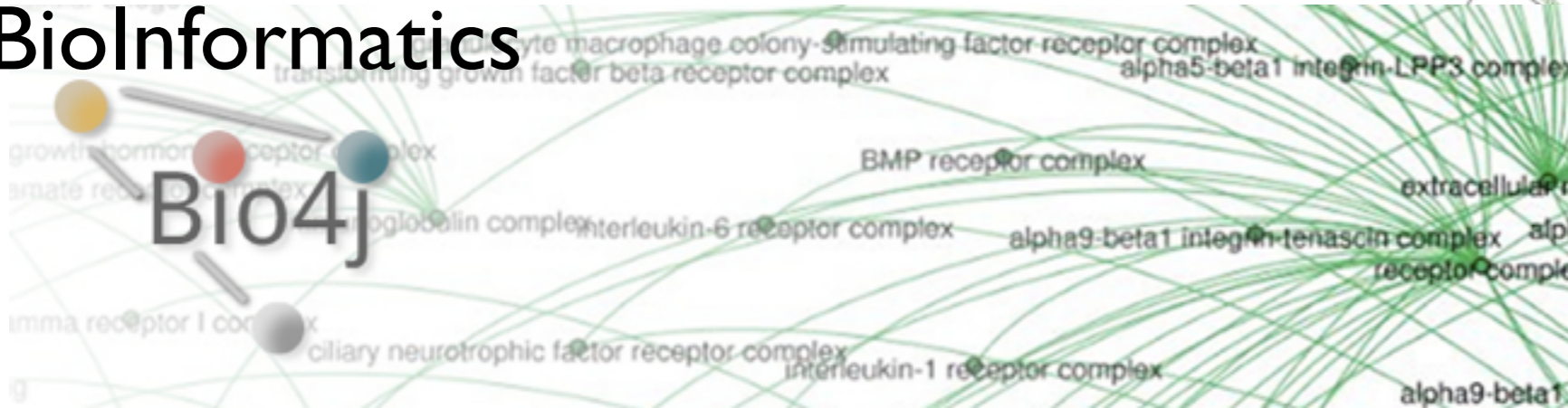
Network Asset  
Management



Network Cell Analysis



Bioinformatics



# Beyond Buzz

## Some Actual Neo4j Graphs

### Web Browsing



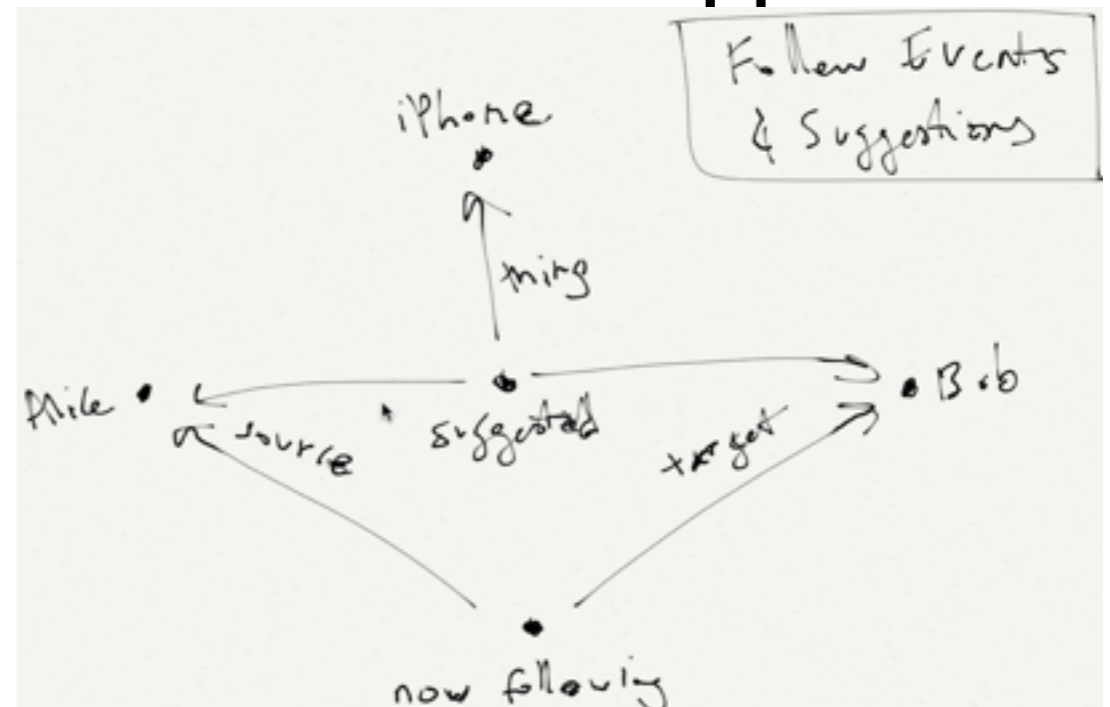
### Portfolio Analytics



### Gene Sequencing



### Mobile Social Application



# Early Adopter Segments











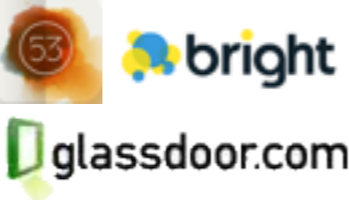






<b>Core Industries &amp; Use Cases:</b>	<b>Web / ISV</b>	<b>Finance &amp; Insurance</b>	<b>Datacom / Telecom</b>
<b>Network Management</b>			
<b>MDM</b>			
<b>Social</b>			
<b>Geo</b>			



# Actual Commercial Demand



Core Industries & Use Cases:	Web / ISV	Finance & Insurance	Datacom / Telecom
Network Management	  		
MDM			
Social	   		 
Geo			

# Actual Commercial Demand



Core Industries & Use Cases:	Web / ISV	Finance & Insurance	Communi- cations	Logistics	Life Sciences	Media & Publishing	Education, Not-for-Profit	Government, Aerospace, Gaming, Other
<b>Network Management</b>	AXON ACTIVE SERENA Junisphere gen	Bloomberg	SFR					
<b>MDM</b>	Pitney Bowes		CISCO		ZEPHYR HEALTH INC	indiatimes		
<b>Social</b>	viadeo careerbuilder bright glassdoor.com	ICE Global markets in clear view	Deutsche Telekom maaii Let's connect			SQUIDOO zeebox	LIFECHURCH.TV DOSB NEW MEDIA GMBH DEUTSCHER OLYMPISCHER SPORTBUND	gamesys
<b>Geo</b>			Justdial.com™ India's No.1 local search engine	Accenture shuti			LAUREATE INTERNATIONAL UNIVERSITIES	
<b>Authorization &amp; Access Control</b>	ic entropy		telenor				teachscape	
<b>Content Management</b>	Adobe				SevenBridges genomics	<fuseworks/>		
<b>Recommendations</b>	moviepilot InfoJobs					CHIP		research now
<b>Fraud Detection, Other</b>	idMISSION empowering identity	DRW TRADING GROUP					competete LOCKHEED MARTIN	SA-NT DataLink Netherlands Chamber of Commerce

# Why Customers Choose Neo4j



1. Order-of-magnitude improvements in **query performance** for complex, connected data
2. Drastically accelerated **application development cycles**
3. **Maintainability** and **extensibility** of the data model
4. Relative **maturity** of the community and product

# Benefits of a commercial relationship

- Commercial license vs open-source
- Service offerings, OEM
- Features
  - HA, DR, reporting
  - Turbo Cache
  - Online backup
  - Monitoring

# Overview of Editions & Licenses



Edition	Features	Primary Licensing Model	(Special Cases)
<u>Community</u>	Full-featured graph database	Open Source (GPLv3)	Commercial (OEM)
<u>Advanced</u>	Full-featured graph database + Advanced Monitoring	Commercial License available through Neo Technology *Includes 5X10 Support	Open Source (AGPLv3) - avail for Open Source Projects
<u>Enterprise</u>	Full-featured graph database + Advanced Monitoring + Robust, fault-tolerant replicated cluster for demanding production use + Online backups + Turbo (aka GCR) cache	Commercial License available through Neo Technology *Includes 7X24 Support	Open Source (AGPLv3) - avail for Open Source Projects

*Any edition can be run as Server or Embedded*

# Use Cases & Industries

# Use Cases

**Network/Cloud Management:** Management & tracking of physical or virtual computing resources outside of a data center, connected by wired or wireless networking elements.

**Master Data Management:** Storage and management of master data, esp. that which is hierarchical and variable in structure, such as organization and product.

**Social:** Systems that enable users to express social behavior, such as ratings, reviews, and discovery of content and other users.

**Geo:** Use of Neo4j to solve problems related to geographic locations, such as best and shortest path routing and nearest neighbor

# Use Cases



**Resource Authorization & Access Control:** Storing information about resources and parties, as well as rules governing access to resources. Facilitating efficient execution of those rules.

**Content Management:** Processes and technologies that support the collection, managing, and publishing of information assets.

**Recommendations:** Methods for recommending relevant content to a user, based on known information about users and content, including other users' preferences and activities.

**Data Center Management:** Management & tracking of physical and virtual computing assets inside the data center, and how they are connected.

**Fraud Detection:** Refers to any one of various methods for detecting fraudulent behavior: either as it occurs, or after the fact



# Neo Customers

# Adobe

*social networking, recommendations, access control*

## Description

Identifies which collections a user has access to  
Finds third-party assets that are *like* a user's assets  
Infers professional relations based on user-generated content

## Background

Creative Cloud, announced 2011, is a cloud-based offering for professional users of Adobe's creative suite  
Collaborative Cloud is the social element of the Creative Cloud, connecting professional users around the world

## Benefits

### Fit

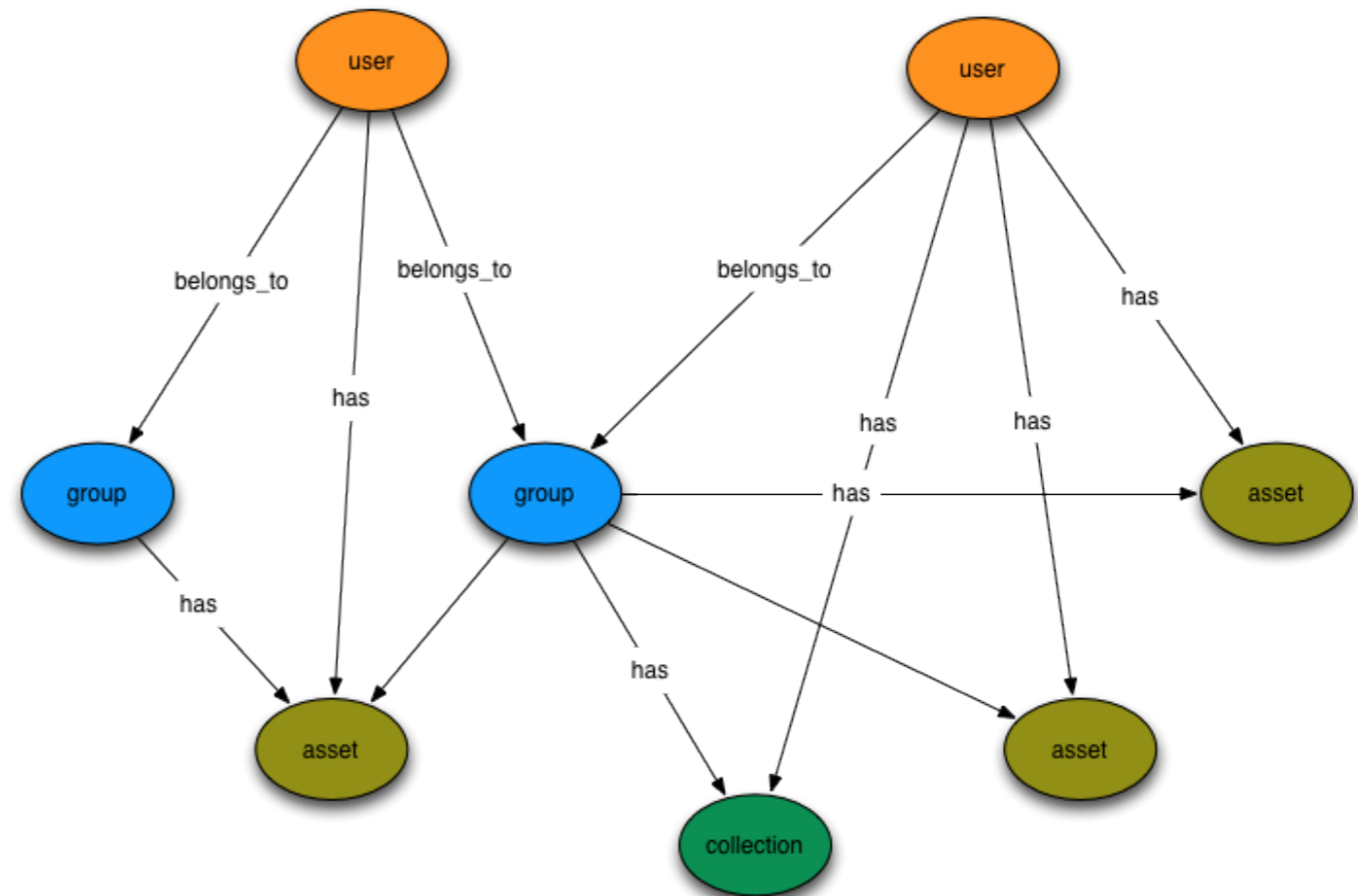
Graph model is a natural fit for social network  
Collaborative user experience adds competitive advantage to Adobe offering

### Flexibility

Datamodel can be easily evolved to support permissions and more sophisticated recommendation strategies

### Performance

Sub-second results for large, densely-connected datasets



## Description

Real-time conflict detection in sales compensation management.  
Business-critical “PI” system. Neo4j allows Cisco to model complex algorithms, which still maintaining high performance over a large dataset.

## Background

Neo4j replaces Oracle RAC, which was not performant enough for the use case.

## Benefits

### Performance : “Minutes to Milliseconds”

Outperforms Oracle RAC, serving complex queries in real time

### Flexibility

Allows for Cisco to model interconnected data and complex queries with ease

### Robustness

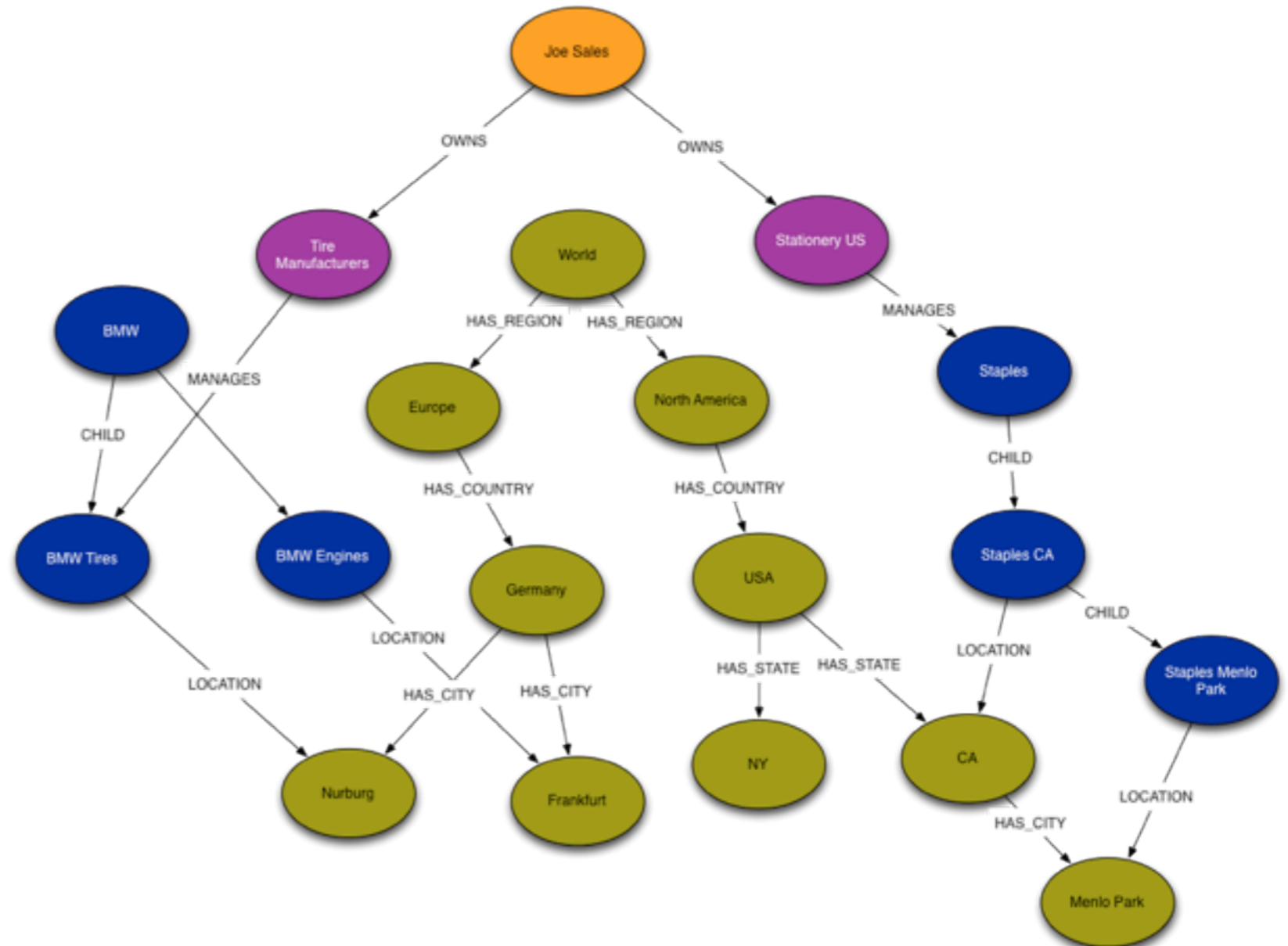
With 9+ years of production experience, Neo4j brings a solid product.

## Architecture

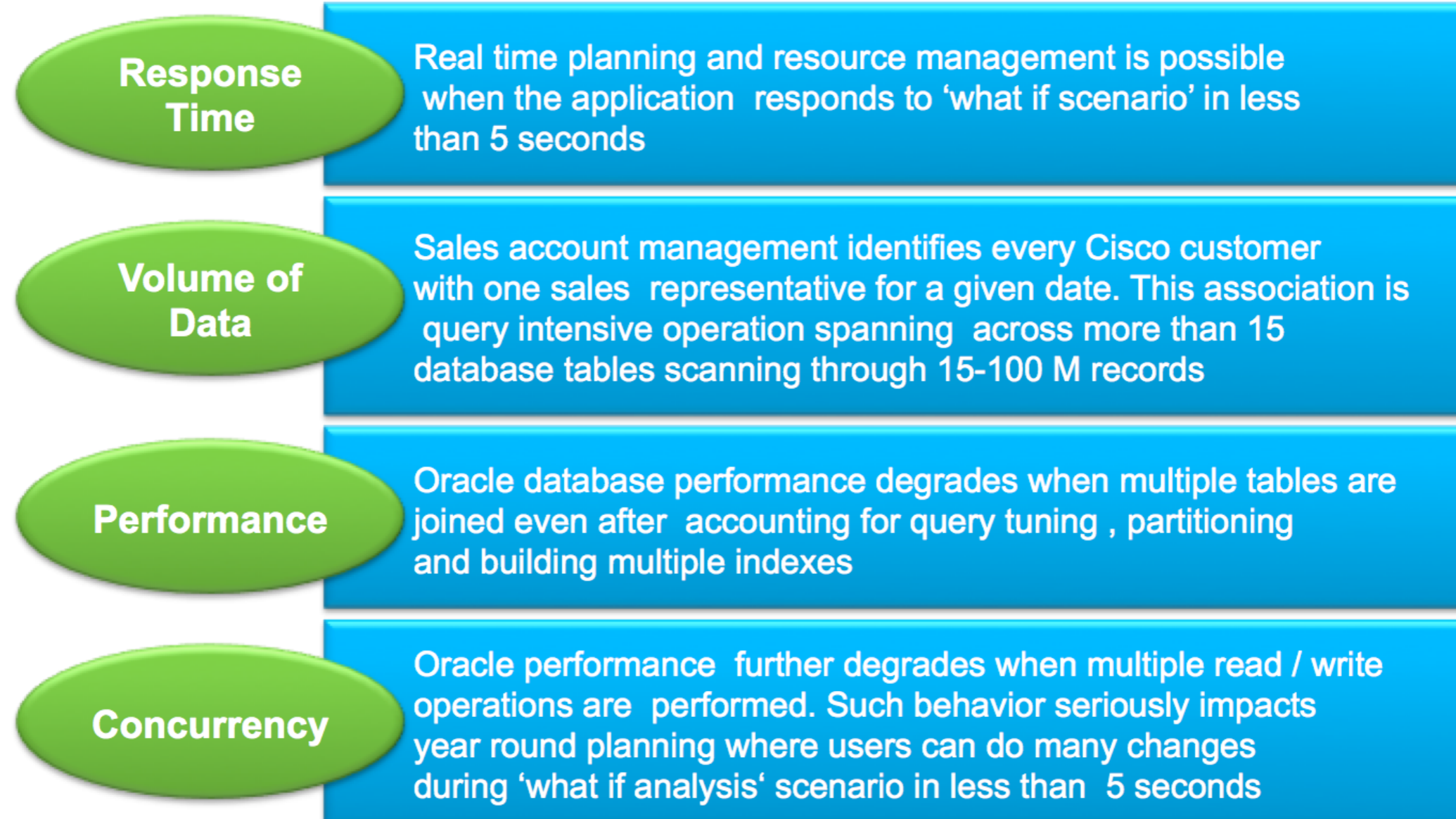
3-node Enterprise cluster with mirrored disaster recovery cluster  
Dedicated hardware in own datacenter  
Embedded in custom webapp

## Sizing

35 million nodes  
50 million relationships  
600 million properties

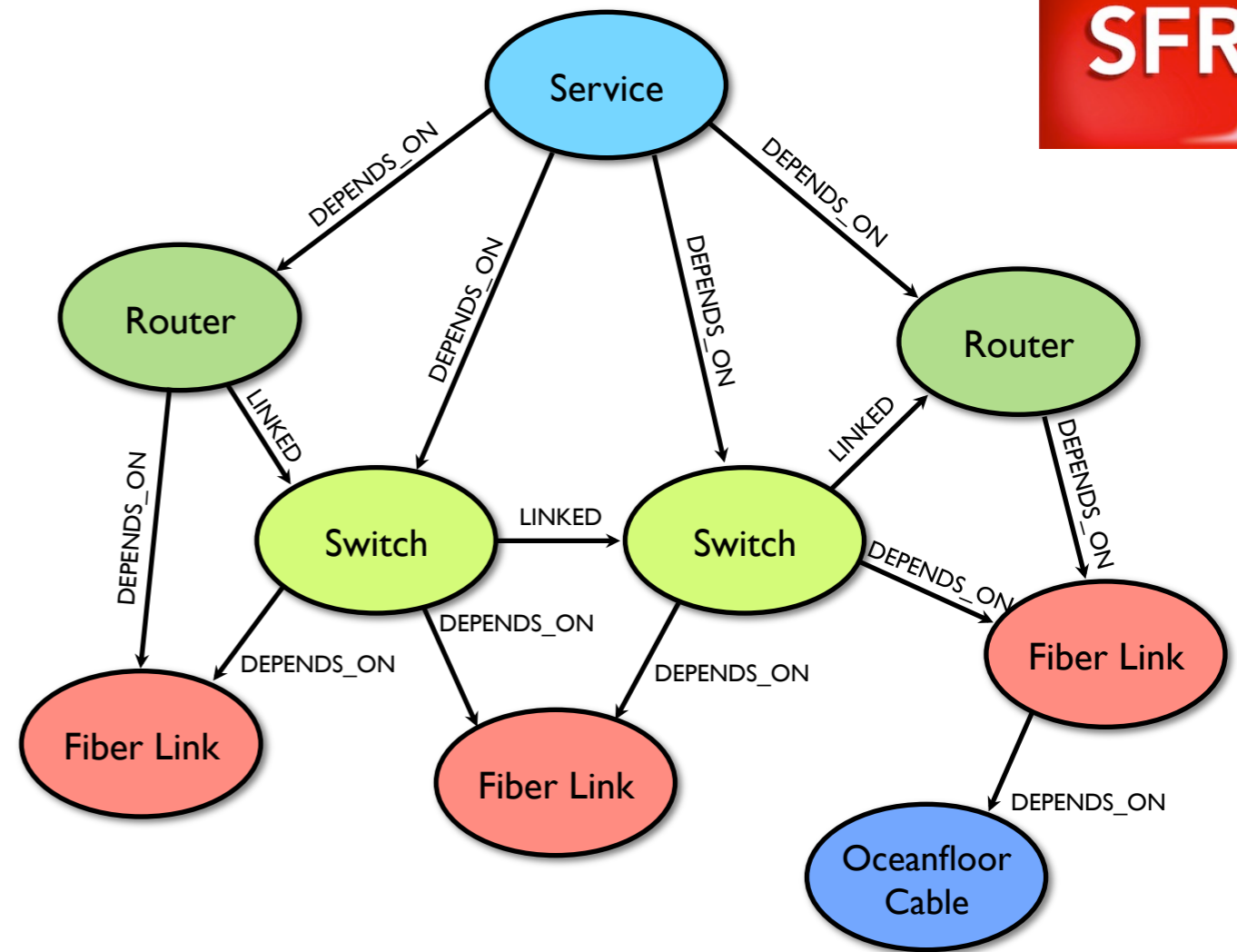


# Use case description - Cisco



## Background

- Second largest Telco in France
- Part of Vivendi Group, partnering with Vodaphone



## Business problem

- Need for flexible network inventory management, aggregation, and troubleshooting
- Impact analysis of planned and unplanned network outages, so that affected services can be notified or receive increased redundancy
- Highly volatile network structure changing daily, with business requirements changing as well

## Solution & Benefits

- Neo4j Enterprise with a highly available cluster
- Dynamic system allowing for new applications to tie into network structure data
- Near 1:1 mapping of real world to graph, greatly reducing modeling work
- High adaptability to changing business requirements

# Telenor

organizational modeling, access control

## Description

Identifies which customers, accounts and subscriptions an (administrative) user has access to

Identifies which users can modify a customer, account or subscription

## Background

Current Sybase solution is too slow and too difficult and costly to replace

Big self-service customers require better user experience and improved performance

Telenor on track to exceed batch window - sought a move to real time

## Benefits

### Cost

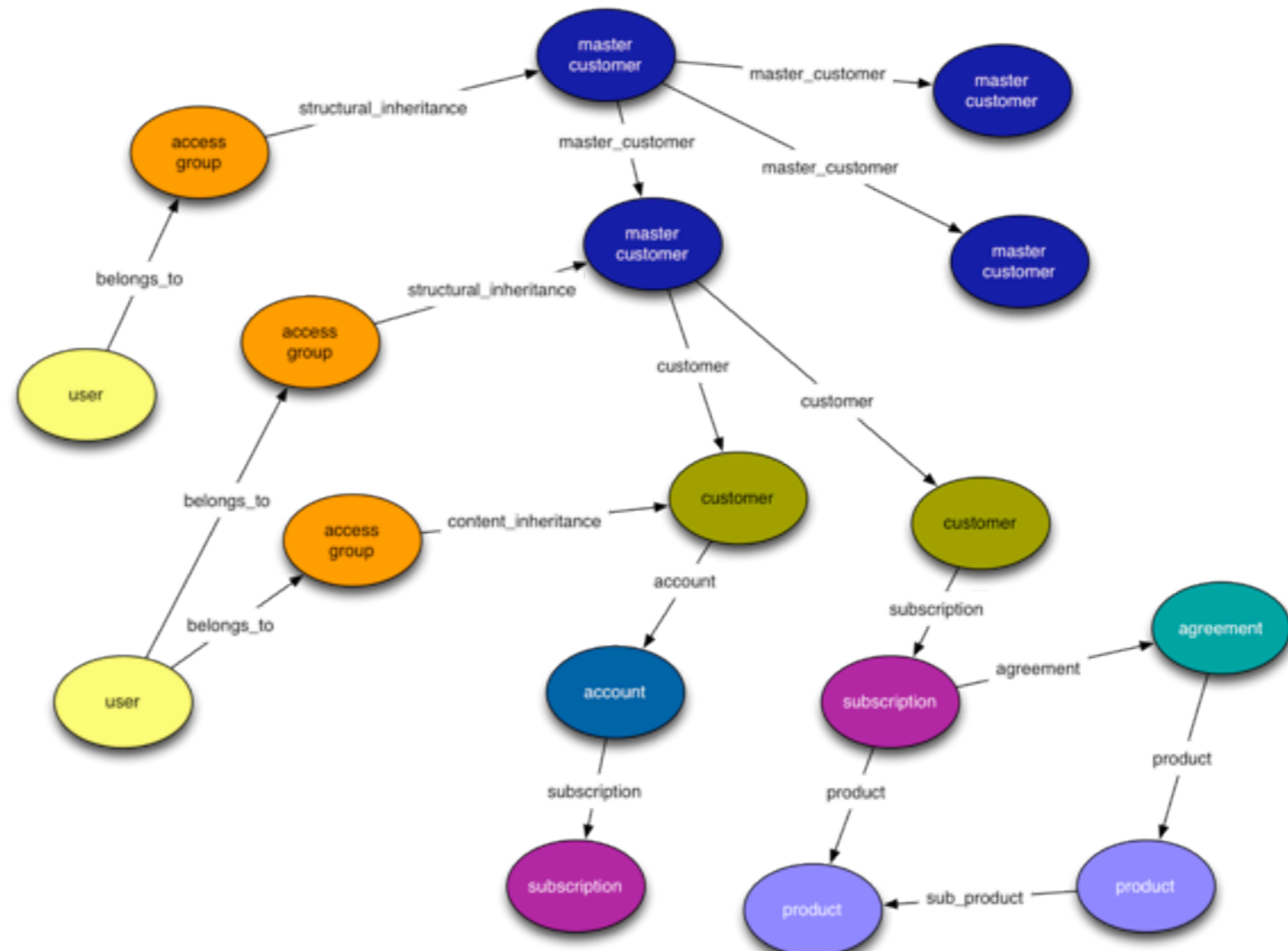
Low cost compared to alternatives

### Flexibility

Extensible data model allows new information to be attached to the organisational structure

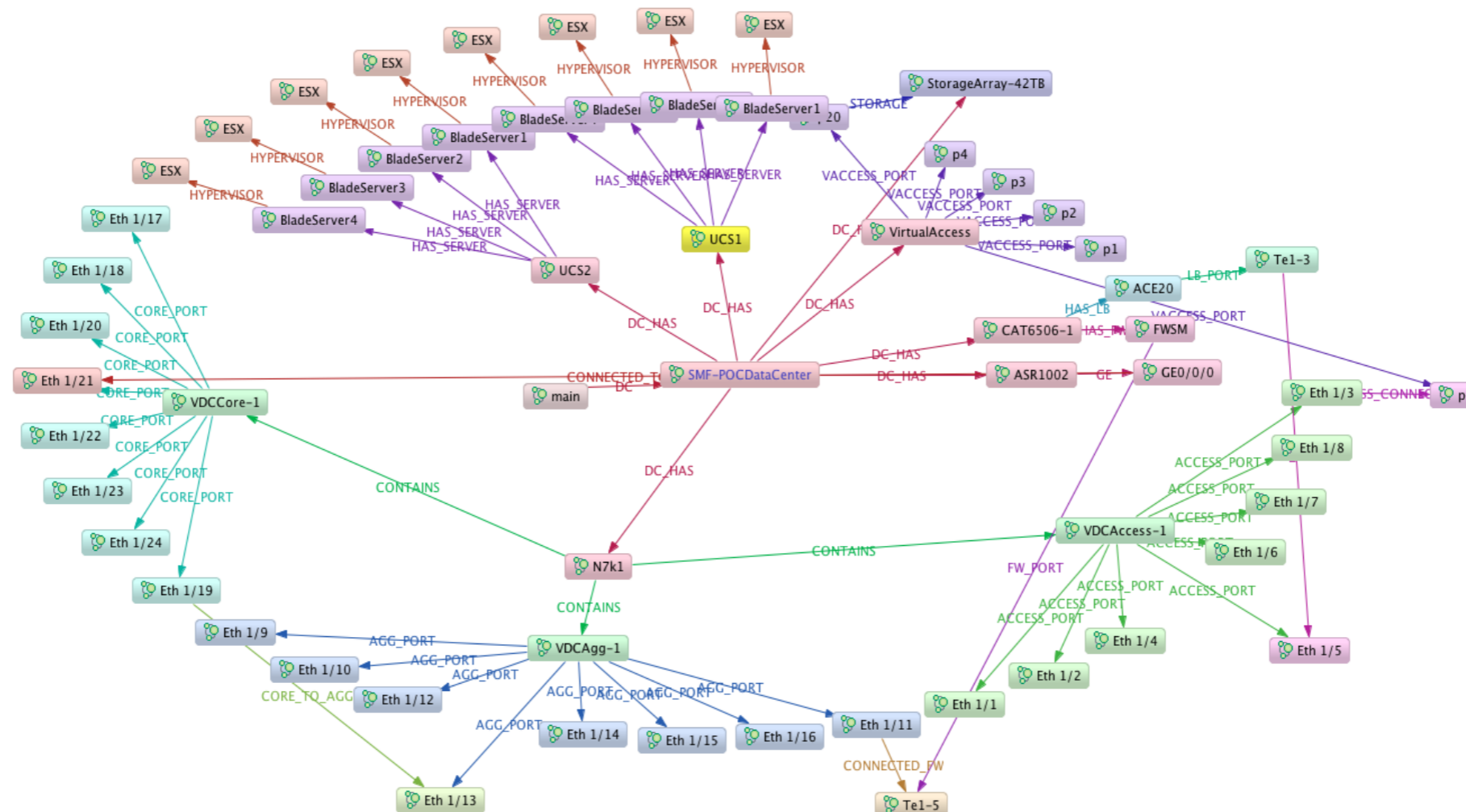
### Performance

Sub-second results for complex queries across broad and deep graphs



# Network Management

- Modeling of physical and logical networks
  - ▶ impact analysis
  - ▶ configuration management
  - ▶ network inventory



# Case study: Social networking Viadeo

## Problem definition

- Real-time recommendation imperative to attract new user and to maintain positive user retention
- Clustered MySQL solution not scalable and fast enough to support real-time requirements
- 8M nodes; 35M relationships
- Complex batch calculations with week old data
- Real-time traversals of the social graph not possible

## Benefits & time frame

- Scalable solution with real-time end-user experience
- Low maintenance and reliable architecture with High-Availability (HA) and master failover
- 8 week implementation
- Three technical resources involved part-time

## Solution

- Clustered Neo4j Enterprise architecture
- Solr for search; Tomcat; Memcache; etc.
- MySQL for general data storage; neo4j for social graph relationship characteristics

## Company

- The French LinkedIn
- 35 million members
- 30,000 new members daily



# Get involved in the community

# Stack Overflow



Find answers or reach to fellow developers with questions.

**Ask Neo4j questions »**

<http://stackoverflow.com/questions/tagged/neo4j>

# Neo4j Google Group



Share your experiences and expertise  
with fellow graphistas.

**Join now »**

<http://groups.google.com/group/neo4j>

# GitHub Issues



Encountered an issue with Neo4j?  
Submit it here.

<https://github.com/neo4j/neo4j/issues>

## Meetups / User Groups



Neo4j meetups are worldwide. Make a connection or start a new group.

**Join a Meetup »**

<http://neo4j.meetup.com/>

# Graphistas World Map

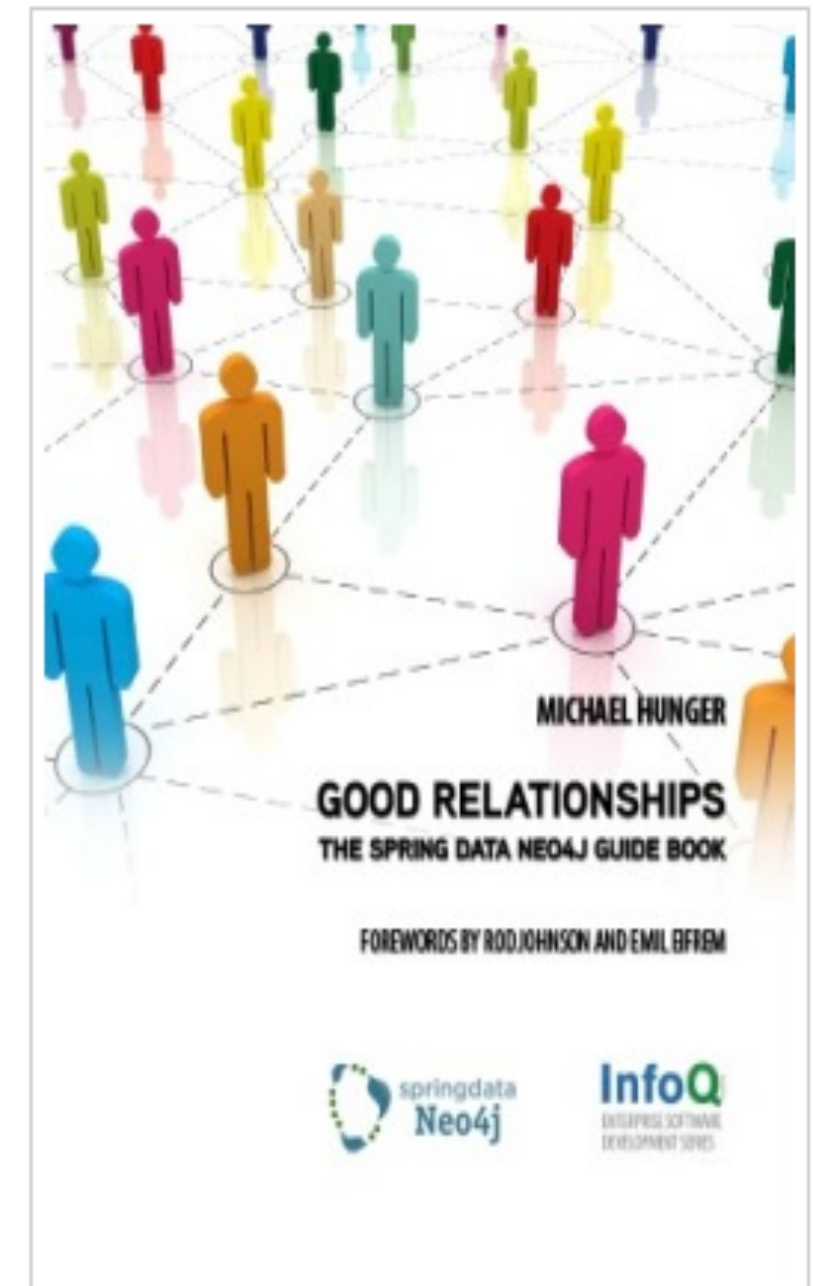
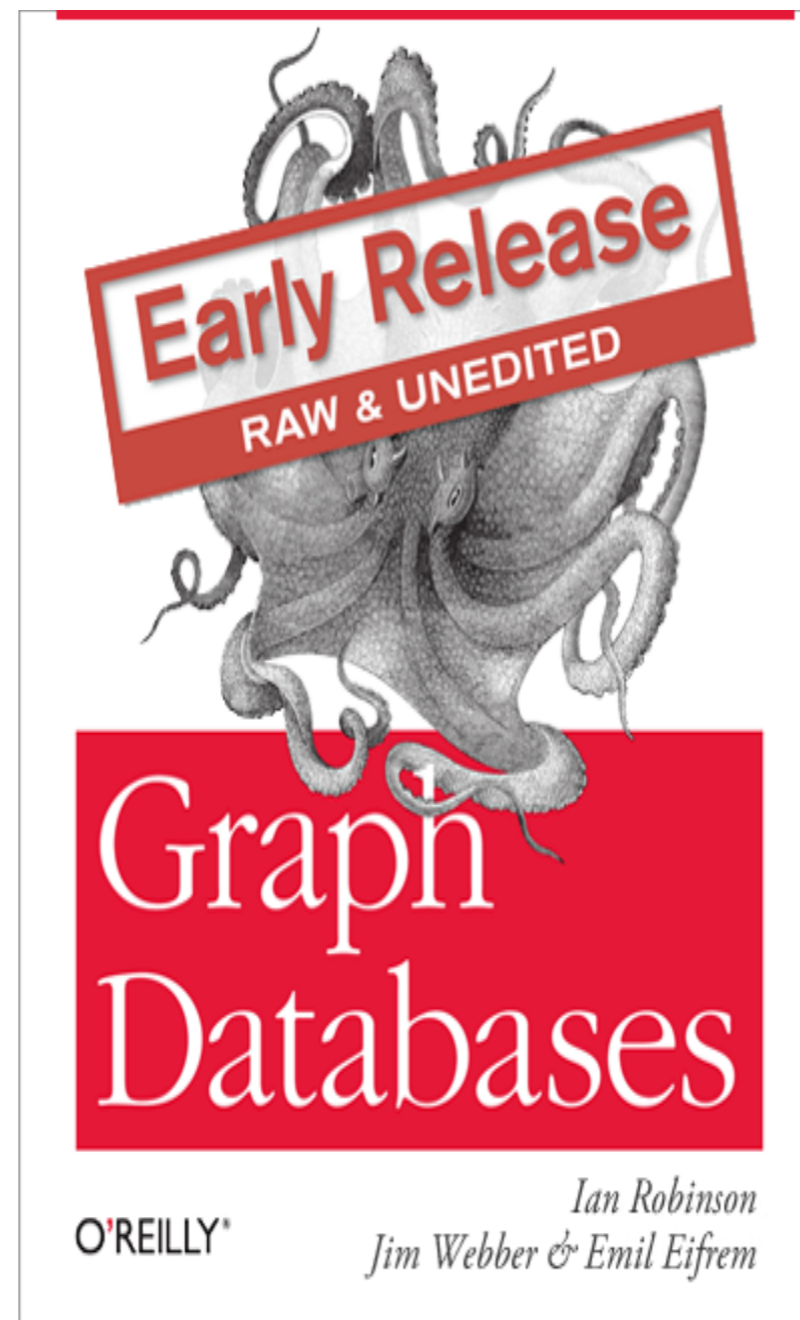
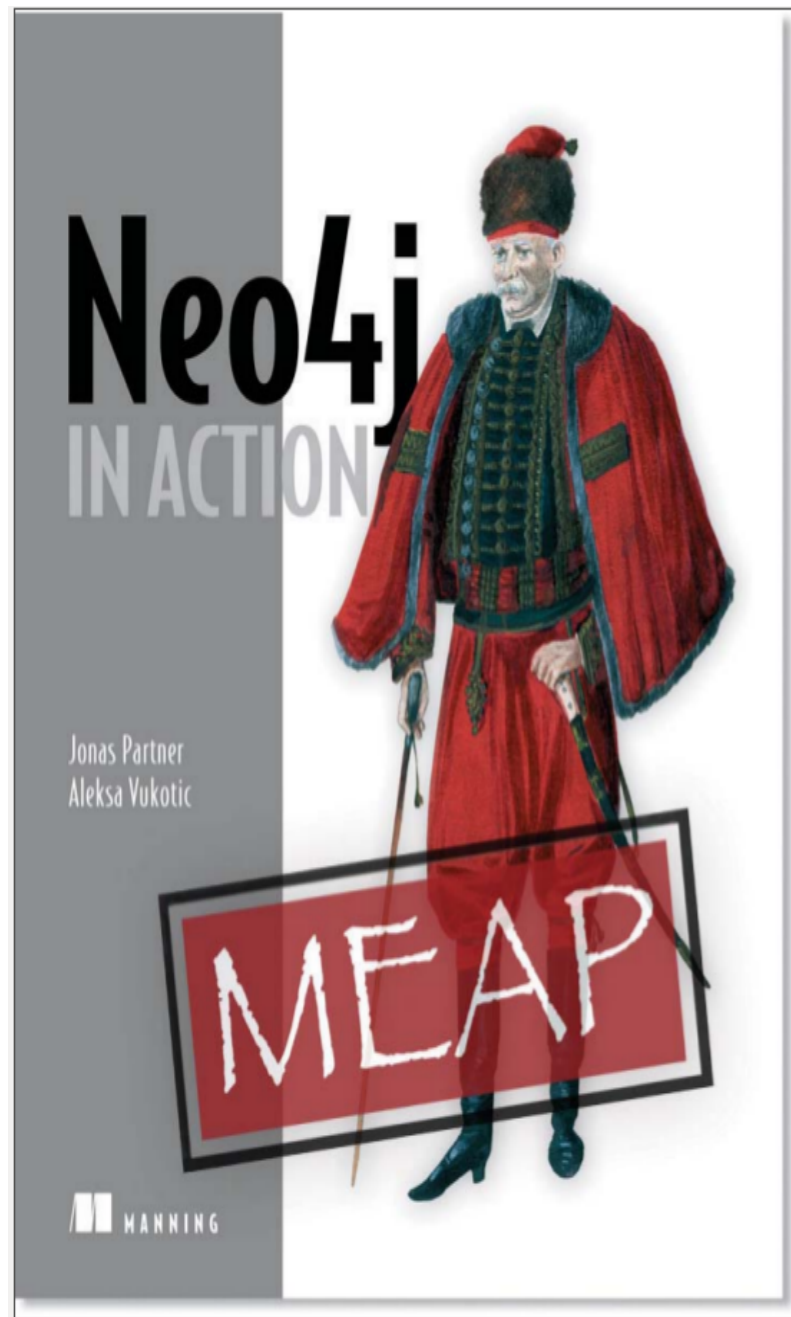


Add yourself to the graphistas world map and let it become a smaller place.

**Add yourself »**

<http://www.neo4j.org/participate/contributors#map>

# Books



# How to reach us:

Web:

- [www.neo4j.org](http://www.neo4j.org),
- [www.neotechnology.com](http://www.neotechnology.com)

Twitter: @Neo4j, @Neo4jDE

Email: [dirk.moeller@neotechnology.com](mailto:dirk.moeller@neotechnology.com)

Phone: +49 800 723 623 |



# Q&A

<http://www.neo4j.org>

<http://groups.google.com/group/neo4j>

<http://www.neo4j.org/develop>

# Thank you!